



**NEXt**  
*Get More Out Of Life*

Disability  
Support  
Services



Achieving Client

**Goals.**

Creating

**Independence.**

Improving

**Lives.**



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Get more  
**out of life**  
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# Welcome to **Nextt**

With over 1800 staff and services across NSW, QLD, SA and VIC, we provide quality support to over 1200 people every year.

We offer a truly individual service that is tailored to suit our clients' needs. Support is provided by a team of experienced, well-trained support workers who share our passion for providing excellent support and empowering our clients to get more out of life.

Over the last 22 years we have supported people with a broad range of disabilities including autism, psycho-social disability, cognitive support needs, high physical support needs and Acquired Brain Injury. We have developed communities of practice to support our staff and clients with specific skill and support requirements.

Our teams share a common mission - to help our clients get more out of life. For us, this means working together on individual goals and to make a measurable difference to quality of life.

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Our teams share a  
common mission -  
to support our  
clients get more  
out of life.



”  
Trust and connection  
matter. Nextt matches  
you with a support  
worker who understands  
your preferences and  
goals, **empowering  
you to achieve more.**  
“

## Our **Service Approach**

Nextt offers a wide range of services designed to meet your individual needs. From personal care and community access to support coordination and Supported Independent Living or supported housing, we cater to individuals with various disabilities.

Our mission is all about empowering you to reach your individual goals. That's why we go the extra mile to match you with a support worker who not only meets your preferences but also has the right expertise to assist you effectively.

We understand that finding the right support worker is crucial, and that's why we take our time during the matching process. Our goal is to ensure that you feel comfortable and have a genuine connection with the support worker who will accompany you on your journey.

Trust is key in any relationship, and we prioritise that when matching you with a support worker. At Nextt, we provide specialised internal and external training to our dedicated support workers. This ensures that they are equipped with the necessary skills and knowledge to work with you effectively, helping you get the most out of life.

We're here to support you every step of the way, building a strong foundation of trust, understanding, and expertise. Let Nextt be your partner in achieving your goals and living a fulfilling life. Get in touch with us today, and let's embark on this incredible journey together.



# Our **Services**

Nextt offers a wide range of services and programs tailored to meet the unique needs of each person. We are dedicated to enhancing the lives of those we support and enabling them to live fulfilling and meaningful lives.

## Support **Coordination**

Nextt can support you to coordinate all disability services that you are entitled to under the NDIS.



## Personal Care **Supports**

Nextt can provide you with a range of support worker services to assist you to develop your skills, to reach your personal goals, and with daily living and personal care.



## Community **Access**

Nextt can assist you with Social and Community Participation, helping you access NDIS funding for engaging activities, building social connections, and exploring new opportunities.



## Attendant **Care**

High-quality attendant care for clients with high-level needs such as Acquired Brain Injury (ABI) and Spinal Cord Injury (SCI).



## Support to Live **Independently**

Nextt can provide a range of disability accommodation options, to support you to live independently in your own home, or in shared accommodation with other people.





“Nextt is an amazing SIL service, efficient, honest, reliable and have great staff that support our son. They go that extra mile in their caring role.”

**Suzzie**

# Our Client **Vision**

We believe everyone deserves to get more out of life. We are passionate about understanding our clients and supporting them to achieve their goals.

## Our **Values**



### **Principled**

We act with integrity, respect and value you as an individual and will always try to do the right thing.

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### **Creative**

We will seek better ways of doing things so that our services can continuously improve.

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### **Committed**

We will work with you to uphold your rights and provide the best service possible.

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### **Responsive**

We will listen to you so you can achieve your goals and maximise your opportunities and outcomes.



# Support **Coordination**

Our support coordinators assist you to maximise the benefits of your plan, and connect you to specialist or community based services which will help you develop skills and meet your goals. We connect you with providers within your community.

## We strive to create positive outcomes for every client.

Our dedicated team takes pride in matching you with the perfect support coordinator who will work closely alongside you, ensuring the most effective support tailored to your needs.

We're here to support individuals with disabilities or mental health challenges to manage a wide range of needs that include personalised supports in your home and community, capacity building, and community inclusion services.

Our experienced support coordinators are here to assist you every step of the way. We'll help you access the funding and services available to you, whether they're mainstream, community-based, informal, or formal options. We'll also empower you to choose your preferred support options and providers, negotiate services, and handle assessments and service agreements.

Managing your budget effectively is our priority. We'll work with you to ensure you get the maximum value from your plan while understanding your personal responsibilities and helping you resolve any problems or issues that may arise.

At Nextt, we enable you to make the most of your supports.

We offer alternative options to ensure there are no conflicts of interest, empower you to implement your individual plan successfully, and provide you with the capacity to oversee and manage your own supports. We also encourage you to explore community connections, strengthen your informal support network, and discover alternative support options.

At Nextt, we will support you in achieving your goals and connecting with your community in meaningful ways.



# Personal **Care Supports**

At Nextt, we provide a range of personal care supports tailored to make a real difference in your life. These supports cover a wide range of daily personal activities, including hygiene routines, toileting, eating and drinking, attending appointments, mobility assistance, and basic first aid. We understand that daily personal activities can sometimes be challenging, which is why our dedicated team is here to lend a helping hand. Our aim is to maximise independence, functional skills, and overall well-being.

## Our aim is to maximise independence, functional skills, and overall well-being.

Whether it's taking care of your personal hygiene, assisting with toileting and menstrual care, helping you with eating and drinking, or even accompanying you to appointments, we've got you covered. Our support doesn't stop there – we're also here to assist with aids and appliances, mobility and transfers, and even basic first aid for any injuries related to your disability.

We know that personal care supports are needed in various situations, whether you're living alone, with family or friends, or engaging in social activities or holidays. Our goal is to enhance your independence, functional skills, and overall well-being, so you can confidently navigate through life.

We believe in finding the right balance between support and respecting your preferences. If you have specific needs, we totally understand and will tailor our assistance accordingly.

We understand that everyone's needs are unique, which is why we take a personalised approach to provide supports that align with your goals, and aspirations. Our team will work closely with you to ensure that your supports reflect your needs and help you pursue the life you envision.

While we're here to provide the support you need, we also explore alternative options that empower you to do things on your own terms. We consider assistive technology, home modifications, and other supports to reduce the level of assistance required for your daily personal activities.

At Nextt, we genuinely care about your well-being, independence, and happiness. We're here to listen, support, and empower you to live life to the fullest.





# Community **Access**

At Nextt, we believe that everyone deserves the opportunity to explore their community, connect with others, and create unforgettable memories. Our community access support opens the door to exciting adventures and new experiences.

## Our community access support opens the door to exciting adventures and new experiences.

Our team is here to support you to access various community activities and locations that align with your interests and aspirations. Whether it's exploring local parks, attending events, visiting museums, or spending quality time in a cozy café, we're committed to making each outing a joyful and fulfilling experience.

We understand that community access is not just about getting out and about - it's about enhancing your social connections and building a sense of belonging.

Our caring support workers are there to provide companionship, assistance, and encouragement, ensuring you feel supported and included throughout your community ventures.

At Nextt, we prioritise your safety and well-being. Our staff members are trained to handle any challenges that may arise during community outings, and we work closely with you to develop personalised strategies that promote independence and confidence.

With Nextt's community access support, you'll have the freedom to explore your local surroundings, engage in recreational activities, and nurture meaningful relationships.

Let Nextt be your partner in unlocking access to your community. Contact us today to embark on a journey of discovery, connection, and endless possibilities.

Together, we'll create lasting memories and make your community dreams a reality.



# Attendant **Care**

As an approved attendant care provider for iCare, TAC, LifeTime Support Authority, and NISQ across multiple states, Nextt is proud to offer our skilled staff and high-quality services to assist you in your journey.

## Nextt is an approved attendant care provider for iCare, TAC, LifeTime Support Authority, and NISQ.

Our team of highly trained professionals is committed to meeting your specific needs and providing the compassionate support you deserve.

Whether you require assistance with personal care, household tasks, mobility, or other daily activities, our support workers are here to lend a helping hand with a friendly smile.

We know that trust is essential when it comes to selecting an attendant care provider, and that's why Nextt is dedicated to maintaining the highest standards of quality and professionalism.

Our staff members undergo rigorous training to ensure they have the skills and expertise necessary to deliver exceptional care and support tailored to your individual requirements.

With Nextt, you can rest assured that your well-being is our top priority. We strive to create a comfortable and safe environment for you, allowing you to focus on what matters most – living your life to the fullest.

Let Nextt be your trusted partner in providing the support you need.

Contact us today to explore how our friendly staff can make a positive impact in your life.





# Accommodation **Supports**

At Nextt, we're dedicated to helping you live independently and comfortably in your own home or with others. We offer a range of disability accommodation support options, designed to provide the support you need while honouring your choices and individual needs.

## We offer a range of disability accommodation options to suit your specific needs.

At Nextt, we understand that everyone's support requirements vary, and that's why we offer a range of disability accommodation options to suit your specific needs. Whether you prefer drop-in support or require 24/7 assistance for more intensive support, we've got you covered.

Our goal is to tailor your supports to align with your preferences and requirements. You can count on us for assistance with personal care, behaviour support, complex health needs, as well as general household tasks and day-to-day living activities.

With Nextt, you'll have a dedicated team by your side, ready to provide high-quality care and support. Our experienced staff members are trained to meet your specific needs, ensuring your well-being and promoting your independence every step of the way.

We believe that living independently shouldn't mean feeling alone. That's why our disability accommodation options not only provide the support you require but also foster a sense of community and belonging. You'll have the opportunity to connect with others, build friendships, and create meaningful experiences together.

At Nextt, we're committed to empowering you to live life on your terms. Let us be your trusted companion in achieving your goals and living independently with confidence. Contact us today to explore how our friendly disability accommodation services can enhance your daily life and support you on your journey.



# Our Office **Locations**

With over 1800 staff and services across NSW, QLD, SA and VIC, we provide quality support to more than 1200 clients each year.

## NSW

### Coffs Harbour

(02) 6651 3220

1/129 West High Street  
Coffs Harbour NSW 2450

### Newcastle

(02) 4959 2444

104 Brighton Avenue, Toronto NSW 2283

### Sydney

(02) 8736 7220

Level 4, Suite 402, 70 Riley Street  
Darlinghurst NSW 2010

### Western Sydney

(02) 8850 4212

4 / 11-13 Brookhollow Avenue  
Baulkham Hills NSW 2153

## QLD

### South Brisbane

(07) 3498 6320

Level 1, Acacia Building, Garden Square Office  
Park, 643 Kessels Road  
Upper Mount Gravatt QLD 4122

### North Brisbane

(07) 3498 6320

Suite 2.11/371 Macarthur Avenue  
Hamilton QLD 4006

## SA

### Adelaide

(08) 8172 6210

Unit 4, 53 – 57 Glen Osmond Road  
Eastwood SA 5063

## VIC

### Ballarat

(03) 5303 0409

39 Webster Street, Ballarat VIC 3350

### Geelong

(03) 5272 7700

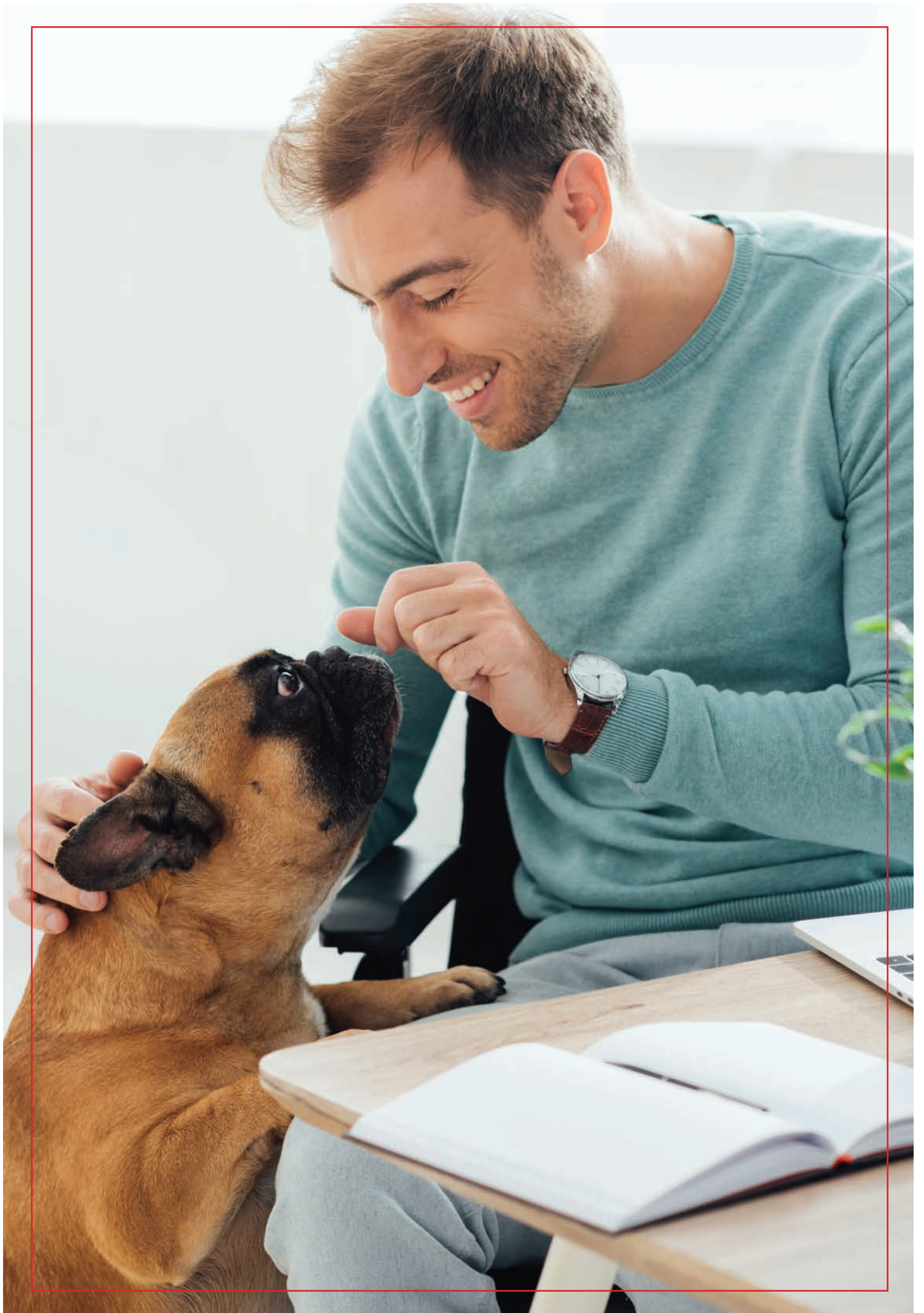
Suite 3, 74 Gheringhap Street  
Geelong VIC 3220

### Melbourne

(03) 9829 9120

Ground Floor, 2-6 Railway Parade  
Camberwell VIC 3124







**NEXTT**  
*Get More Out Of Life*

**New Enquiries**

1300 369 568

**Existing Client Enquiries**

1300 657 915

**Recruitment Enquiries**

1300 576 097

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[linkedin.com/company/nextt-group/](https://linkedin.com/company/nextt-group/)

